

That Which is Claimed

5 1. A merchandising system permitting participating
merchants to place video or still-image advertisements at
selected times and locations on a network of multiple electronic
billboard displays, and permitting customers of the merchants to
respond to the advertisements by directly placing orders for
advertised products through an order processing system, said
merchandising system comprising:

10 a network including a plurality of electronic
billboard displays;

15 means permitting participating merchants to place
video or still-image advertisements at selected times on
selected ones of the network's electronic billboard displays;

20 the advertisements on the displays including a
unique product order number for each product offered for sale by
the participating merchants; and

25 an order processing system that permits customers
to order products from the array of products offered by the
participating merchants on the electronic billboard display
advertisements, said order processing system including a
customer interface for receiving incoming orders from customers
ordering products by reference to the displayed product order
numbers, means for matching each incoming product order to the

customer placing the order, the product ordered and the participating merchant offering the product, and means for communicating sufficient customer and product information to the participating merchant so that the merchant can fulfill the order.

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2. The merchandising system of claim 1 wherein said means permitting participating merchants to place advertisements includes a central processing station to which merchants transmit their advertising content and means for routing the advertising content for display at the merchant-selected electronic billboard displays.

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3. The merchandising system of claim 1 wherein said customer interface for receiving incoming orders from customers comprises a telephone interface including automated customer identification means.

4. The merchandising system of claim 3 wherein said automated customer identification means is selected from the group consisting of call no. ID and voice recognition.

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5. The merchandising system of claim 1 wherein at least a portion of the customers ordering through the order processing system utilize a GPS capable device and said order processing system employs GPS means for determining the location of customers during the customers' placement of orders.

6. A merchandising method permitting participating
merchants to place video or still-image advertisements at
selected times and locations on a network of multiple electronic
billboard displays, and permitting customers of the merchants to
respond to the advertisements by directly placing orders for
advertised products through an order processing system, said
merchandising system comprising:

10 permitting a participating merchant to place
video or still-image advertisements at selected times on
selected electronic billboard displays;

15 including in the advertisements a unique product
order number for each product offered for sale by the
participating merchants;

20 each customer, when desiring to place an order
for a participating merchant's advertised product, establishing
contact with a central order processing system and entering the
order number for the product desired; and

25 the central order processing system matching each
incoming product order to the customer placing the order, the
product desired and the participating merchant offering the
product, and communicating sufficient customer and product
information to the participating merchant so that the merchant
can fulfill the order.

7. The merchandising method of claim 6 including the
step of at least a portion of the customers placing orders for

advertised products establishing contact with the central product ordering system by GPS capable devices and communicating the customers' locations to the order processing system during placement of orders.

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